

Rapid Response Emergency Support during Texas Storm



INDUSTRIAL
DESIGN
SOLUTIONS

During an unprecedented Texas storm in February 2021, IDS provided rapid response emergency support for a utility that enabled the utility to avoid loss of power generation capabilities during a critical time.

BACKGROUND

Utilities throughout Texas faced massive challenges during the colossal ice storm in February 2021. Frozen pipes, malfunctioning equipment, and a lack of adequately trained personnel contributed to a perfect storm of control system issues during this critical time.

SOLUTION

In an industry requiring reliability and uptime during disaster situations, IDS sent engineers at a moment's notice to provide rapid response emergency support to the Dallas-Fort Worth area. IDS worked closely with the utility around the clock for several weeks, ensuring that the plant's control system did not get in the way of critical process operations. Our engineers completed modifications, maintenance, and tuning operations for a control system in need of immediate support.

THE BOTTOM LINE

When your plant is needing emergency support, facing a critical deadline, and needing critical tuning or optimizing services, give our IDS engineers a call and let us help you with our rapid response technical support services. We are a systems integrator that can typically be on-site in a rapid response situation within 24 hours anywhere in the world.

- IDS is committed to provide the best and fastest support response in the industry.
- Some companies make you wait months to get an engineer on-site; we can typically provide support in a matter of hours.

SOLUTION BENEFITS

- Immediate Support:
- Experienced Engineers: Our team is skilled at maintaining a variety of control system platforms, and can solve challenges as diverse as hardware components failures to IT infrastructure configuration problems.

SOLUTION ROI

- Maximum Uptime
- Avoid Risk of Downtime
- Flexibility. We can provide experienced engineers at a moment's notice to support and maintain your control system.

SOLUTION PLATFORM

- Honeywell Experion C300, TDC, ControlEdge UOC, PLC, RTU, HC900
- Emerson Ovation, DeltaV
- aRockwell ControlLogix

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Project Duration: 4-6 Weeks